

IN THE FLOW

A Publication of the Gloversville Board of Water Commissioners

Office hours are, Monday-Friday 8:00AM-4:00PM (Closed Saturday, Sunday & Holidays)

Important Information Regarding Your Water Meter: Gloversville Water Department personnel will be in your area soon installing new water meters. They will have a water department picture ID badge and will be in a water department vehicle that is clearly marked with our department logo on the sides of the vehicle. If you are not home when they come to replace your meter, they will leave a door hanger stating that they were there and to call the Water Department to schedule an appointment to have your water meter replaced. Replacing your meter takes less than 5 minutes. Thank you in advance for your cooperation, it is greatly appreciated!

All pertinent information relating to the Water Department can be found on our website, as well the ability to download forms that you would otherwise have to come in to the office to receive.

The website is: www.gloversvillewater.com. Also, our **Annual Water Quality Report** can be viewed on this website. We are no longer required to mail this report out to our customers, however we must make it available online to our customers to be read. **The Annual Water Quality Report (AWQR) can be accessed by visiting our website and clicking on the 2017 Annual Water Quality Report tab. The direct URL link to view the Gloversville Water Department's 2017 Annual Water Quality Report online is: <http://online.fliphtml5.com/nvrt/mmfx/>.** Those still wanting a hard copy can call our office at (518)773-4520 to have a copy mailed to them. Copies will also be made available at the Gloversville Public Library and the Gloversville Senior Center.

We have been awarded a Lead Service Line Replacement Grant in the amount of \$624,000.00. This is for the replacement of lead services that we currently have in the ground supplying our resident's homes. We began replacing lead services, beginning September 2018. This is a two year grant and if you have a lead service and would like to be put on a list for replacement, please contact our office. If you are not sure if you have a lead service, please call our office and we will let you know if you qualify.

If you should ever have any questions or concerns, please feel to contact our office at 773-4520.

Board of Water Commissioners:

James Isabella - President

Stephen Mauro - Vice President

Gary Antonucci

James Robinson

Robert Shell

Christopher Satterlee - Superintendent

Christine Linart - Clerk of the Board

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Credit Card Payments in the Office

Effective February 26, 2019, we will be changing service providers for the processing of credit/debit card and E check payments for payment of water bills.

Effective 2/26/19:

- **We will have the capability to take credit/debit card payments in the office.**

The new transaction fees will be as follows:

- 2.1% plus a .25 cent fee per transaction for credit/debit card payments with a payment limit of \$1,500.00 per 30 days.
- \$1.00 per transaction fee for E-checks with a \$25,000.00 payment limit.

Payments will be able to be made online, over the phone and at the office of the Water Department, 67-73 S. Main St., Gloversville, NY 12078.