

IN THE FLOW

A Publication of the Gloversville Board of Water Commissioners

Office hours are, Monday-Friday 8:00AM-4:00PM (Closed Saturday, Sunday & Holidays)

Important Information Regarding Your Water Meter: Gloversville Water Department personnel are currently in your area installing new water meters. They will have a water department picture ID badge and will be in a water department vehicle that is clearly marked with our department logo on the sides of the vehicle. If you are not home when they come to replace your meter, they will leave a door hanger stating that they were there and to call the Water Department to schedule an appointment to have your water meter replaced. Replacing your meter takes less than 5 minutes. Thank you in advance for your cooperation, it is greatly appreciated! Due to COVID-19 we have prefer to make contactless appointments, if possible. Otherwise, we request that you wear a mask when having contact with our workers for the safety of all.

All pertinent information relating to the Water Department can be found on our website, as well the ability to download forms that you would otherwise have to come into the office to receive.

The website is: www.gloversvillewater.com. Also, our **Annual Water Quality Report** can be viewed on this website. We are no longer required to mail this report out to our customers; however, we must make it available online to our customers to be read. **The Annual Water Quality Report (AWQR) can be accessed by visiting our website and clicking on the 2019 Annual Water Quality Report tab. It may also be viewed on our Facebook page @ Gloversville Water Works.** Those still wanting a hard copy can call our office at (518)773-4520 to have a copy mailed to them. Copies will also be made available at the Gloversville Public Library and the Gloversville Senior Center.

We have been awarded a Lead Service Line Replacement Grant in the amount of \$624,000.00. This is for the replacement of lead services that we currently have in the ground supplying our resident's homes. We began replacing lead services, beginning September 2018. If you have a lead service and would like to be put on a list for replacement, please contact our office. If you are not sure if you have a lead service, please call our office and we will let you know if you qualify.

If you should ever have any questions or concerns, please feel to contact our office at 773-4520.

Board of Water Commissioners:

James Robinson - President

Gary Antonucci - Vice President

Stephen Mauro

James Isabella

Robert Shell

Anthony Mendetta - Superintendent

Christine Linart - Clerk of the Board

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ATTENTION!! Fees for frozen meters are increasing effective February 1st, 2020.

1st offense- \$100.00

2nd offense- \$175.00

3rd offense and beyond- \$270.00 (Current cost of meter replacement subject to change)

New Procedures for Credit/Debit, Online and Phone Payments for Water Bills

Effective 3/1/19:

- The Gloversville Water Department will be able to take Credit/Debit Card payments in our office, located at 67-73 S. Main St., Gloversville.
- New Transaction Fees will be in effect starting 2/26/19 for all Credit/Debit Card payments and E-Check payments.

Effective 2/26/19- New Transaction Fees for the Gloversville Water Department will take effect as follows:

- 2.1% plus a .25 cent fee per transaction will be charged for Credit/Debit Card payments, with a payment limit of \$1,500.00 per 30 days.
- \$1.00 per transaction fee for E-Check payments with a payment limit of \$25,000.00.

Payments may be made:

Online: got to www.gloversvillewater.com hit link to pay bill. To sign up for paperless billing

By Phone: Call 1-844-667-8277

In Office: Gloversville Water Department-67-73 S. Main St., Gloversville. (Note- Due to COVID-19 our office is closed to the public. You may put your payment in our drop box located to the right of our entry door. A receipt can be mailed to you upon request.)

The Gloversville Water Department will now accept: Visa, Mastercard, Discover & American Express.