

IN THE FLOW

A Publication of the Gloversville Board of Water Commissioners

Office hours are, Monday-Friday 8:00AM-4:00PM (Closed Saturday, Sunday & Holidays)

Important Information Regarding Your Water Meter: Gloversville Water Department personnel are currently in your area installing new water meters. They will have a water department picture ID badge and will be in a water department vehicle that is clearly marked with our department logo on the sides of the vehicle. If you are not home when they come to replace your meter, they will leave a door hanger stating that they were there and to call the Water Department to schedule an appointment to have your water meter replaced. Replacing your meter takes less than 5 minutes. Thank you in advance for your cooperation, it is greatly appreciated!

All pertinent information relating to the Water Department can be found on our website, as well the ability to download forms that you would otherwise have to come in to the office to receive.

The website is: www.gloversvillewater.com. Also, our **Annual Water Quality Report** can be viewed on this website. We are no longer required to mail this report out to our customers, however we must make it available online to our customers to be read. **The Annual Water Quality Report (AWQR) can be accessed by visiting our website and clicking on the 2018 Annual Water Quality Report tab. The direct URL link to view the Gloversville Water Department's 2018 Annual Water Quality Report online is: <http://online.fliphtml5.com/nvrt/mmfx/>.** Those still wanting a hard copy can call our office at (518)773-4520 to have a copy mailed to them. Copies will also be made available at the Gloversville Public Library and the Gloversville Senior Center.

We have been awarded a Lead Service Line Replacement Grant in the amount of \$624,000.00. This is for the replacement of lead services that we currently have in the ground supplying our resident's homes. We began replacing lead services, beginning September 2018. If you have a lead service and would like to be put on a list for replacement, please contact our office. If you are not sure if you have a lead service, please call our office and we will let you know if you qualify.

If you should ever have any questions or concerns, please feel to contact our office at 773-4520.

Board of Water Commissioners:

James Robinson - President

Gary Antonucci - Vice President

Stephen Mauro

James Isabella

Robert Shell

Anthony Mendetta - Superintendent

Christine Linart - Clerk of the Board

(Over)

ATTENTION!! Fees for Frozen Meters are Increasing:

Effective February 1, 2020 – Fees for Frozen Meters will be:

1st Offense - \$100.00

2nd Offense - \$175.00

3rd Offense & Beyond - \$270.00

(current cost of meter/subject to change)

Procedures for Credit/Debit, Online and Phone Payments for Water Bills

The Gloversville Water Department will take Credit/Debit Card payments in our office, Located at 67-73 South Main St., Gloversville.

New Transaction Fees the Gloversville Water Department are as follows:

2.1% plus a .25 cent fee per transaction will be charged for Credit/Debit Card Payments, with a payment Limit of \$1,500.00 per 30 days.

\$1.00 per transaction fee for E- Check payments with a payment limit of \$25,000.00.

Payments may be made:

Online: Go to www.gloversvillewater.com and hit the link for "Pay Bill".

By Phone: Call 1-844-667-8277

In Office: Gloversville Water Department – 67-73 South Main Street., Gloversville.

To Sign up for Paperless Billing/E-Statements and to Sign up for Auto Pay go to our website at www.gloversvillewater.com and hit the link for "Pay Bill" hit "Cancel" at the payment screen then Hit "create an account".

By Signing Up and Creating an Account you have access not only to "Paperless Billing" and "AutoPay" but you will also have access to your account information and previous billing information. Once you have created an account you will also be able to make changes to your address and phone contact information.

Please sign in and Create your own Account Today!!!!